NXG CRM

NXG NEXTGUEST

BE PART OF OUR SUCCESS STORY

DATABASE ENGINEER

WHO WE ARE

NextGuest CRM is a worldwide leading provider of guest communication and CRM solutions for the hotel industry. Our mission is to support hoteliers attracting new guests by integrating all digital channels, keeping existing guests as well as generating incremental revenue by helping hoteliers to understand business trends, their root causes and allowing them to take corrective actions. With the integration of all relevant hotel systems, NextGuest CRM Suite enriches existing data and creates a 360° guest profile view that can be used to optimize the interaction with guests and drive revenue. NextGuest CRM reduces the complexity of guest communication including cross- and up-selling as well as the execution of micro targeted, hyper-personalized campaigns that combines historic and real-time data together with guest intentions and interests.

WHAT WE OFFER

The key focus of NextGuest CRM's product innovations is to reduce complexity for our customer in taking the right decisions for their CRM strategy, in converting data and information into actions and in getting visibility of the business impact of campaigns and actions.

The ideal candidate will have a hands-on, customer-oriented mentality, is not scared to think outside the box and can share their enthusiasm about a new idea with all relevant stakeholders. Flexible working hours, an agile work environment, quick decision making, and shared lunch breaks on our rooftop terrace are part of our unique corporate culture.

YOUR JOB

- Develop/Maintain existing and new DB
- Work in project to move existing app/DB into Cloud (Azure)
- Index / Query Optimization
- Setup and Analysis of Database Statistics Warehouse
- Monitoring of existing installation: Performance, resource utilization, security, high-availability and analysis on usage of tables/indexes and missing indexes
- Adhoc Reporting & Data Analysis

- Reporting Solutions, OLAP / BI Reporting and Contribute to the preparation of test cases
- Third Level Support: Data and Performance analysis
- Documentation Data Dictionary

YOUR PROFILE

- Hands-on on SQL databases for multiple years is a must-have (MS SQL 2012 – current preferred)
- Knowledge in cloud based environment is a plus (Azure, AWS)
- Certification on MS SQL (MSCA/MCSE) is a plus
- General knowledge of IT based infrastructure and application platforms
- English mandatory, German is a plus

If you are looking for a new challenge in an innovative, international company, where you will have the opportunity to shape and influence the business with the results of your work, where you will be surrounded by an engaged and fun team, NextGuest CRM is your next stop! Do not hesitate to send us your application including cover letter and CV.

APPLY NOW

Give us a call at +49 89 92 90 03-0 or send your application via email to work@nextguest.com.
NextGuest CRM / Serenata IntraWare GmbH | Neumarkter Str. 18 | 81673 Munich | Germany