

BE PART OF OUR SUCCESS STORY

## TEST ENGINEER (FULL-TIME OR PART-TIME)

### WHO WE ARE

We are part of NextGuest Technologies, an integrated hospitality technology + digital marketing company comprised of HEBS Digital and Serenata CRM. Combining our cutting-edge technology with innovative strategy, design, and digital marketing expertise, we are closing the loop on the travel journey with the first fully-integrated guest engagement, acquisition, and marketing platform.

Combining 20 years of hospitality experience with the energy of a start-up, Serenata CRM turns big data into smart useable data. Serenata CRM is one of the leading providers of e-marketing and CRM solutions for the hospitality industry. By integrating guest information with various systems, our Serenata CRM Suite provides a comprehensive 360° view of the guest. Engage guests from the moment the booking is made, enhance their experience while on property, and inspire them to book another stay. With our Serenata CRM Suite your guest data, one of your hotel's most precious assets, is put to good use to engage guests before, during and after their stay, to fuel loyalty throughout the customer lifetime journey, and to acquire new "best" guests.

### WHAT WE OFFER

Serenata is looking for a talented, energetic, and driven **Test Engineer (m/f/d)** who will join our Development team to support Serenata's growth and innovation strategy. Flexible working hours, an agile work environment with interdisciplinary scrum-teams, quick decision making, and shared lunch breaks on our rooftop terrace are part of our unique corporate culture.

### YOUR JOB

- QA of Serenata CRM products
- Design, specification, implementation and constant optimization of test processes: functional UI testing, data imports (Data integrity / completeness), background service tests and API / interface tests (e.g. RESTful API testing)
- Integration and utilization of test automation (end-to-end tests and UI testing)
- Creation of test data and test checklists
- Monitoring of live systems (DevOps)
- Bug verification

- Responsive design tests with our mobile device test lab including cross browser testing, culture / language / timezone testing as well as user rights & user role testing
- Performance and load testing

## YOUR PROFILE

- Deep understanding of technical workflows
- Basic SQL knowledge (preferred MS-SQL)
- Ability to define automated tests in test software (e.g Selenium, Telerik Test Studio)
- Certified Tester (ISTQB) is a plus
- CRM or hospitality experience is a plus
- English is mandatory, German is a plus

If you are looking for a new challenge in an innovative, international company, where you will have the opportunity to shape and influence the business with the results of your work, where you will be surrounded by an engaged and fun team, Serenata is your next stop! Do not hesitate to send us your application including cover letter and CV.

APPLY NOW

Give us a call at +49 89 92 90 03-0 or send your application via email to [career@serenata.com](mailto:career@serenata.com).

Serenata IntraWare GmbH | Neumarkter Str. 18 | 81673 Munich | Germany