

BE PART OF OUR SUCCESS STORY

## SENIOR DATABASE ADMINISTRATOR

### WHO WE ARE

We are part of NextGuest Technologies, an integrated hospitality technology + digital marketing company comprised of HEBS Digital and Serenata CRM. Combining our cutting-edge technology with innovative strategy, design, and digital marketing expertise, we are closing the loop on the travel journey with the first fully-integrated guest engagement, acquisition, and marketing platform.

Combining 20 years of hospitality experience with the energy of a start-up, Serenata CRM turns big data into smart useable data. Serenata CRM is one of the leading providers of e-marketing and CRM solutions for the hospitality industry. By integrating guest information with various systems, our Serenata CRM Suite provides a comprehensive 360° view of the guest. Engage guests from the moment the booking is made, enhance their experience while on property, and inspire them to book another stay. With our Serenata CRM Suite your guest data, one of your hotel's most precious assets, is put to good use to engage guests before, during and after their stay, to fuel loyalty throughout the customer lifetime journey, and to acquire new "best" guests.

### WHAT WE OFFER

Serenata is looking for a talented, energetic, and driven **Senior Database Administrator (m/f/d)** who will join our Development team to support Serenata's growth and innovation strategy. Flexible working hours, an agile work environment, quick decision making, and shared lunch breaks on our rooftop terrace are part of our unique corporate culture.

### YOUR JOB

- Setup of new databases for customer projects
- Monitoring of existing installation: Performance, resource utilization, security, high-availability and analysis on usage of tables/indexes and missing indexes
- Setup and Analysis of Database Statistics Warehouse
- Index / Query Optimization
- Update and Cleanup Scripts and Schema Updates of Existing Installations
- Adhoc Reporting & Data Analysis
- Third Level Support: Data and Performance analysis

- Support for Development: Reporting Solutions, OLAP / BI Reporting and Contribute to the preparation of test cases
- Documentation Data Dictionary

## YOUR PROFILE

- Hands-on on SQL databases for multiple years (MS SQL 2012 – current preferred)
- Knowledge in cloud based environment is a plus (Azure, AWS)
- Certification on MS SQL (MSCA/MCSE) is a plus
- General knowledge of IT based infrastructure and application platforms
- English mandatory, German is a plus

If you are looking for a new challenge in an innovative, international company, where you will have the opportunity to shape and influence the business with the results of your work, where you will be surrounded by an engaged and fun team, Serenata is your next stop! Do not hesitate to send us your application including cover letter and CV.

[APPLY NOW](#)

Give us a call at +49 89 92 90 03-0 or send your application via email to [career@serenata.com](mailto:career@serenata.com).

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