

BE PART OF OUR SUCCESS STORY

## IT ADMINISTRATOR

### WHO WE ARE

We are part of NextGuest Technologies, an integrated hospitality technology + digital marketing company comprised of HEBS Digital and Serenata CRM. Combining our cutting-edge technology with innovative strategy, design, and digital marketing expertise, we are closing the loop on the travel journey with the first fully-integrated guest engagement, acquisition, and marketing platform.

Combining 20 years of hospitality experience with the energy of a start-up, Serenata CRM turns big data into smart useable data. Serenata CRM is one of the leading providers of e-marketing and CRM solutions for the hospitality industry. By integrating guest information with various systems, our Serenata CRM Suite provides a comprehensive 360° view of the guest. Engage guests from the moment the booking is made, enhance their experience while on property, and inspire them to book another stay. With our Serenata CRM Suite your guest data, one of your hotel's most precious assets, is put to good use to engage guests before, during and after their stay, to fuel loyalty throughout the customer lifetime journey, and to acquire new "best" guests.

### WHAT WE OFFER

Serenata is pursuing a growth strategy and we are continuously aiming to provide first class consulting and guidance to our global customers. Serenata is looking for a talented, energetic, hands-on and driven individual to join our team as IT Administrator in Munich.

The ideal candidate will have a hands-on, customer-oriented mentality, is not scared to think outside the box and can share their enthusiasm about a new idea with all relevant stakeholders. Flexible working hours, an agile work environment, quick decision making, and shared lunch breaks on our rooftop terrace are part of our unique corporate culture.

### YOUR JOB

- Administration of our internal IT infrastructure and data center operations (homogeneous Microsoft landscape)
- New setups and maintenance of hardware and software
- Selection and procurement of hardware and software

- Support of customer IT projects
- Technical 2nd level support

## YOUR PROFILE

- Trained IT specialist or comparable education
- Min. 2 years in enterprise data center operations with Microsoft products (Client, Server, ADS, IIS, MS SQL Server)
- Technical experience in Virtualization (VM Ware) as well as servers network hardware and services (router, firewalls, VPN)
- Organizational skills and motivation
- Fluent in spoken and written English and German

If you are looking for a new challenge in an innovative, international company, where you will have the opportunity to shape and influence the business with the results of your work, where you will be surrounded by an engaged and fun team, Serenata is your next stop! Do not hesitate to send us your application including cover letter and CV.

[APPLY NOW](#)

Give us a call at +49 89 92 90 03-0 or send your application via email to [career@serenata.com](mailto:career@serenata.com).  
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